

Driving Range

Terms & Conditions

Bookings

- To secure a bay time, bookings must be made in advance via - <https://yourgolfbooking.com/venues/moore-park-golf/booking/bays> - otherwise walk in bookings are subject to availability.
- Online bookings can be booked a maximum two weeks in advance.
- All bay hire bookings must be paid at the time of booking.
- MPG reserves the right to alter bookings and bay numbers. The bay hirer will be contacted if bay alterations are required.
- When booking online, the bay hirer must select a bay number and the number of people using the bay – a maximum of four people are permitted per bay, per booking.
- Bay hirers will receive a booking confirmation via email once their booking is finalised with a QR code. This QR code is to be scanned at one of MPG's three ball dispensers for retrieval of golf balls.
- Bay hirers are advised to arrive 15 minutes before their scheduled booking to allow appropriate time to collect balls and equipment.
- MPG is not responsible for any loss of bay time if the above is not adhered to.
- The bay hirer must play from the bay number assigned to their booking.
- The bay hirer acknowledges they are paying for time only, and not the balls supplied.
- Any excess balls remaining at the conclusion of the bay hirer's booking are to be left in the bay for collection by the Golf Operations team.
- All golf balls remain the property of MPG and must not be removed from the facility.
- The bay hirer must exit their bay when their booking concludes.
- If the bay hirer wishes to extend their time, they must do so online or in the golf shop. If their original bay is unavailable, they will be relocated to another bay subject to availability.

Food & Drink Purchases

- Any pre-paid drink purchases will be delivered to the bay within 15-minutes after scheduled start time.
- Photo ID must be shown with the purchase of alcoholic beverages.
- Any pre-paid food purchases will be delivered to the bay within 30-minutes after scheduled start time.
- If the bay hirer and accompanied guests are unable to finish their food and drink purchases before the conclusion of their booking, MPG staff will assist in relocating to an alternate dining space.

Corporate Bookings

- Any bookings for groups of 12+ must be booked through MPG corporate events via - https://mooreparkgolf.tripleseat.com/party_request/15107
- Under no circumstances will Moore Park Golf host Bucks or Hens parties. Moore Park Golf also reserves the right to refuse or cancel an event if they believe a Bucks or Hens party is booked under the guise of another event.

Credits & Refunds

- If the bay hirer is unable to attend a pre-paid booking, only cancellations outside of 12-hours before the scheduled booking are entitled to a credit. This credit and subsequent reschedule can be self-managed online.
- If within 12-hours of scheduled booking time, no credit will be given unless medical or extenuating circumstances are provided in writing to MPG's Golf Operations Manager. This email address will be provided upon request and is an application only, not an assurance of credit.
- No refunds will be approved unless medical or extenuating circumstances are provided as per the process above.
- Bookings are not weather dependant as our driving range provides adequate shelter.

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Damages

- The bay hirer acknowledges that during their scheduled booking they are solely responsible for the appropriate and respectful use of their chosen bay and associated equipment, fixtures, and technology.
- The bay hirer will pay to MPG on demand the cost of replacing goods, or repairing damage to any equipment, fixtures and technology caused by the bay hirer or accompanied guests.
- Costs:
 - Touch Screen - \$2,000.00
 - Display Screen - \$800.00
 - Stools – \$75.00
 - Tables - \$400.00
 - Bay dividers - \$500.00
- Failure to pay these costs will result in a lifetime ban from MPG, and the bay hirers contact details, full incident report and CCTV footage provided to Surry Hills Police for further action.

Behaviour

- Moore Park Golf is dedicated to providing a safe, inclusive environment for all patrons and any form of anti-social behaviour is not tolerated.
- Examples of anti-social behaviour include but are not limited to:
 - Swearing or the use of crude language.
 - Any language and/or actions that vilifies or discriminates based on race, gender, sexual orientation, age, disability or religious beliefs.
 - Any behaviours deemed to be intimidatory in nature i.e. words, actions or implied threats that cause reasonable fear of injury to the health and safety of any person.
 - Any action that recklessly destroys or damages property belonging to MPG or another patron.
 - Throwing golf balls, clubs, and/or any projectiles.
- Any anti-social behaviour may result in the immediate ejection of offending person/s and accompanied guests from our premises.
- Police will be contacted if a justified request is refused.

Safety

- The bay hirer and accompanied guests acknowledge that:
 - Only one person is permitted to swing in a bay at any given time.
 - If a second person crosses the yellow caution line and enters the bay area, MPG are not liable for any personal injury or damages as a result.
 - Under no circumstances is anyone to cross the red warning line in front of the bay.
 - If any personal belongings cross the red warning line and/or enter the driving range outfield, MPG staff are to be contacted for retrieval.
 - Belongings that enter the driving range outfield may need to be retrieved overnight and collected by the bay hirer the following day.